

# Information

## for all residents of the HSW Student Residences



Studentenwerk  
Anstalt des öffentlichen Rechts  
Max-Horkheimer-Straße 15 (Studentenhaus)  
42119 Wuppertal

Datum

Januar 2009

### Emergency procedures

- Rule 1: Remain calm!
- Rule 2: Consider possible steps to take.
- Rule 3: Take reasonable steps.

**Wach- und Schließgesellschaft**  
**WSG: (0202) 27 45 70**

€100,- fine for misuse!

Possible kinds of emergencies:	Help:
Fire, Disaster, Storm:	Call Emergency 112
Noise, Annoyances, Break-Ins:	Elberfeld police station 284 1061 or call emergency 110
Accident resulting in physical injury	Call Emergency 112 or the hospital
Problems with the lift	<ul style="list-style-type: none"> <li>- If a person is trapped in the lift they can press the emergency button inside and help will arrive soon.</li> <li>- Put an „Out of Order“-sign on every floor and do not use the lift.</li> </ul>
Power or electrical failure:	Power failure is generally not an emergency however: <ul style="list-style-type: none"> <li>- pull out the cord of all electrical devices (kettle, toaster, portable grill, PC)</li> <li>- check the fuses then switch them on again if necessary</li> <li>- plug the devices back in one by one</li> <li>- if there is a cable fire possibly call emergency 112</li> <li>- Blackout? Stadtwerke: 569-0</li> </ul>
Locking yourself out:	<b>WSG 274 570</b> <ul style="list-style-type: none"> <li>- You must be able to provide a form of identity, at the latest when your apartment is unlocked.</li> <li>- There is an on the spot fine of €31,- (sundays +50%, public holidays +100%)</li> </ul>
Broken waterpipes, heating failure	<b>WSG 274 570</b> <ul style="list-style-type: none"> <li>- Sunday: Heating failure may have to wait until Monday to be repaired</li> <li>- Inform the WSG of the type and extent of the damage</li> <li>- remain at the scene of the damage so as to direct the repairmen.</li> </ul>
Miscellaneous	Common sense! ☺