

EMERGENCY PLAN

NOTICE TO ALL RESIDENTS OF THE STWWTAL DORMITORIES

Behaviour in Certain Emergencies

Rule No. 1: Stay calm!

Rule No. 2: Consider possible steps. Rule No. 3: Take reasonable action.

Wach- und Schließgesellschaft

WSG: (0202) 27 45 70

Misuse will be fined €100

Types of Possible Emergencies:	Contacts/Helpers:
Fire, disaster, storm	Emergency call: 112
Noise disturbance, harassment, burglary	Police station Elberfeld: 284 1061 or emergency call: 110
Accident involving injury	Emergency call: 112 or hospitals
Problems with the elevator	- Persons trapped in the cabin can press the emergency button; they will receive help - Label the elevator as "out of order" on all floors and do not use it anymore
Power outage, electrical issues	A power outage is usually not an emergency, but: - Unplug all devices (kettle, toaster, table grill, PC) - Check fuses and switch back on if necessary - Plug devices back in one by one - If there's a cable fire, call emergency: 112 - Entire building dark? Call local utilities: 569-0
Locked out	WSG: 274 570 - You must be able to show ID after re-entry into the apartment! - WSG charges a fee in cash on site: €31 / Sundays +50% / Public holidays +100%
Water pipe burst, heating not working	WSG: 274 570 - Sundays: Cold heating may only be fixed on Monday Describe the type and extent of the damage - Be present on-site to brief technicians

Defective light bulbs? Please use only bulbs provided by STWWTAL! Never try to repair damage yourself! Call your caretaker!

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